



11 DECEMBER 2024

**TO ALL ACT CLIENTS**

**SOLAR PANELS, INVERTORS, BATTERIES OR SOLAR INSTALLATION ACCESSORIES AND EQUIPMENT**

This letter serves to remind all our valued Clients that the Insurers **will not** cover the above items for Loss, Damage or non-delivery.

Further it is important to note that all goods, the above included, are not insured by ACT if they are stored in the ACT Warehouse for any length of time. All goods stored must be covered under the Clients warehousing/warehouseman's insurance which will cover any form of loss or damage the goods may sustain whilst in storage.

Should there be a Client/ ACT Service Level Agreement (SLA) in place governing ACT's liability in respect of any damage, loss or non-delivery of the client's goods, this SLA will override the standard trading conditions of ACT Logistics (Pty) Ltd (2024).

The Insurers have stipulated that Solar panels and their accessories moved in bulk should be transported with an armed escort, if this is the requirement of your insurer, please give us adequate notice of such to enable us to have time to plan and prepare.

Please feel free to email:

[Cheryl@acthq.co.za](mailto:Cheryl@acthq.co.za) should you have any questions re the above.

Yours sincerely

Cheryl O'Reilly

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